



Performance Review Body Monitoring Report

MUAC - 2021

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1 OVERVIEW

1.1 Contextual information

Provision of ATC services in the upper airspace across four States

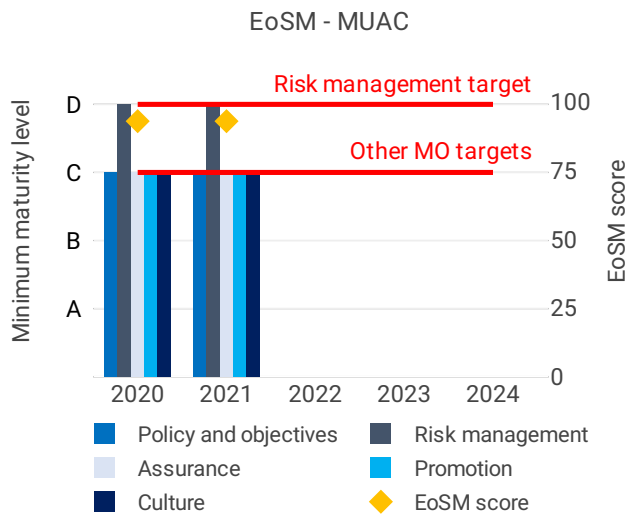
Belgium/Luxembourg
Germany
Netherlands

Allocation of actual en route costs

- Belgium/Luxembourg 34%
- Germany 47%
- Netherlands 19%

ACC Maastricht UAC

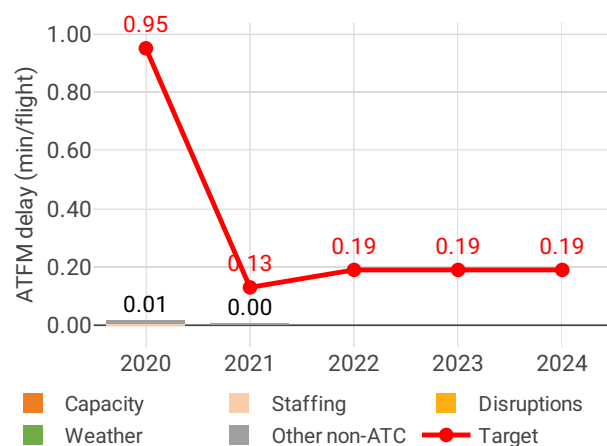
1.2 Safety



- MUAC has continued demonstrating good safety performance and maintained the safety levels achieved in the previous year, remaining at the EoSM target levels.

1.3 Capacity

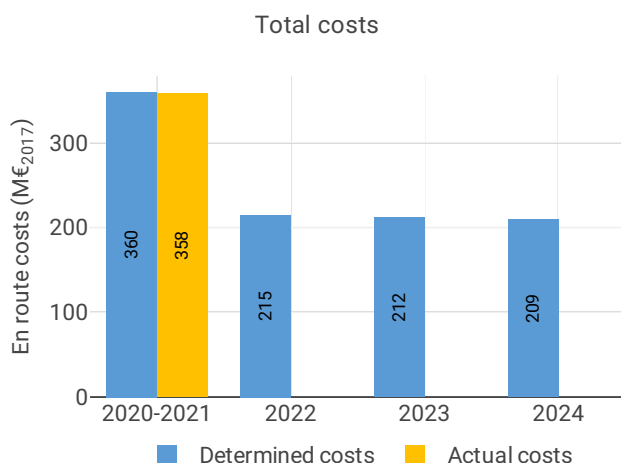
Average en route ATFM delay per flight by delay groups



- Maastricht UAC registered zero minutes of average en route ATFM delay per flight during 2021, contributing positively to achieving the national targets of Belgium/Luxembourg, Germany, and the Netherlands.

- The average number of IFR movements was on average 50% below 2019 levels for MUAC.

1.4 Cost-efficiency



- MUAC 2020-2021 actual costs amounted to 358 M€2017, -0.6% lower than the determined costs for the combined year 2020-2021 (360 M€2017).

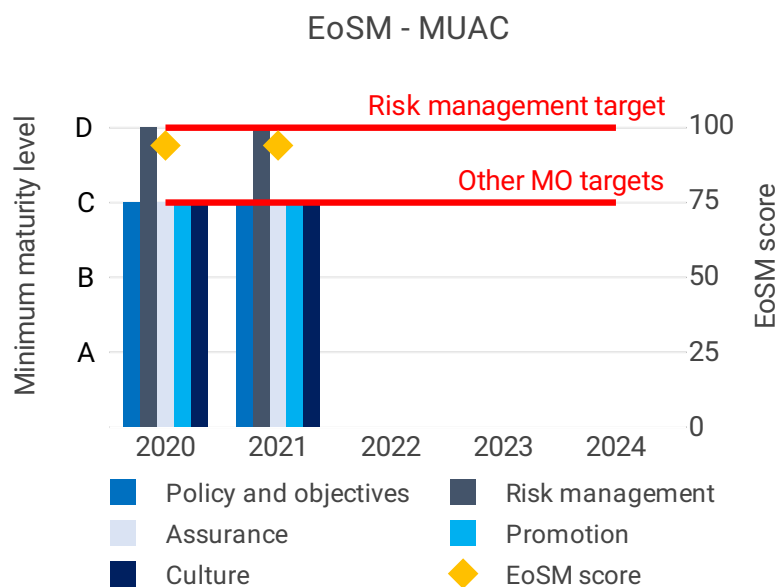
- Actual 2020-2021 MUAC costs were allocated across the four Member States in the following way: Belgium 33%, Luxembourg 1%, Germany 45%, the Netherlands 21%.

2 SAFETY - MUAC

2.1 PRB monitoring

- MUAC has continued demonstrating good safety performance and maintained the safety levels achieved in the previous year, remaining at the EoSM target levels.

2.2 Effectiveness of Safety Management (EoSM) (KPI#1)



Focus on EoSM

3 CAPACITY - MUAC

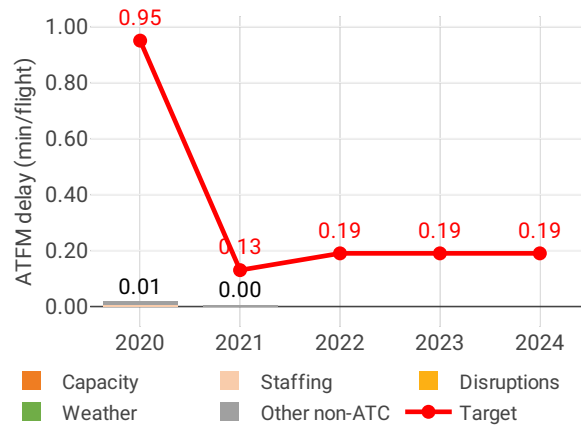
3.1 PRB monitoring

- Maastricht UAC registered zero minutes of average en route ATFM delay per flight during 2021, contributing positively to achieving the national targets of Belgium/Luxembourg, Germany, and the Netherlands.
- The average number of IFR movements was on average 50% below 2019 levels for MUAC.

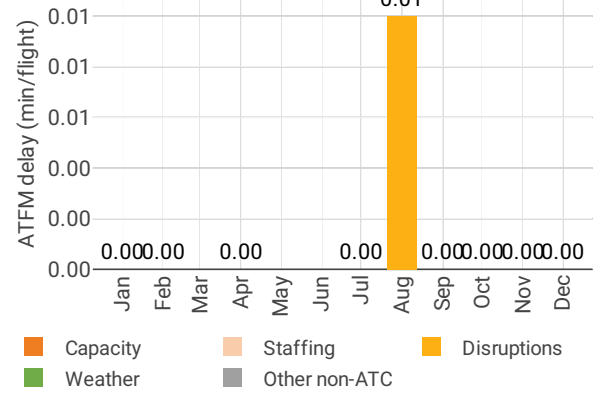
3.2 En route performance

3.2.1 En route ATFM delay (KPI#1)

Average en route ATFM delay per flight by delay groups

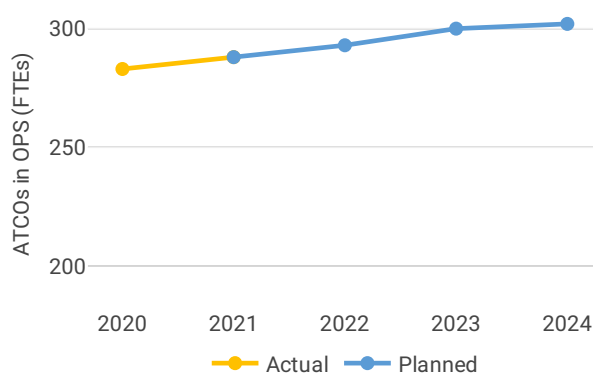


Monthly distribution of en route ATFM delay by delay groups - 2021

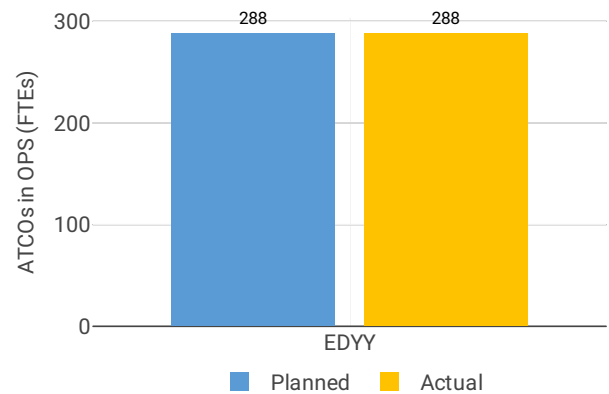


3.2.2 Other indicators

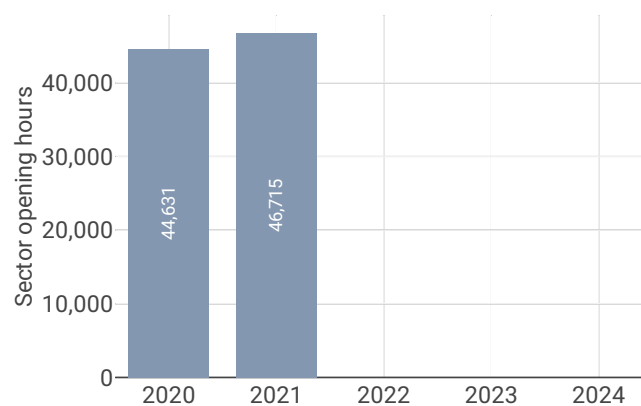
ATCOs in operation - MUAC



ATCOs in operation per ACC - 2021



Sector opening hours - MUAC



4 COST-EFFICIENCY - MUAC

4.1 PRB monitoring

- MUAC 2020-2021 actual costs amounted to 358 M€2017, -0.6% lower than the determined costs for the combined year 2020-2021 (360 M€2017).

- Actual 2020-2021 MUAC costs were allocated across the four Member States in the following way: Belgium 33%, Luxembourg 1%, Germany 45%, the Netherlands 21%.

4.2 Total costs

